

A FRAMEWORK APPROACH TO STANDARDIZING CONSENT MANAGEMENT IN SOFTWARE-DEFINED VEHICLES

COVESA, All Member Meeting
April 16-18, 2024 - Gothenburg



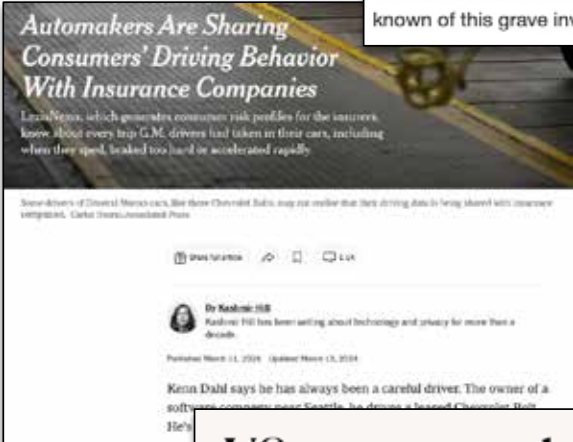
Philippe Le Berre
Chief Technology Officer, 360ofme



COVESA

Accelerating the future of connected vehicles

"Plaintiff would not have even bought the Cadillac vehicle to begin with had he known of this grave invasion of privacy," the lawsuit notes.



Automakers Are Sharing Consumers' Driving Behavior With Insurance Companies

LaszloVias, which generates consumer risk profiles for the insurers, know about every trip G.M. drivers had taken in their cars, including when they sped, braked too hard or accelerated rapidly.

Some owners of Chevrolet Malibu cars, like these Chevrolet Malibus, may not realize that their driving data is being shared with insurance companies. (Chevrolet/General Motors)

By **Kenn Dahl** | **Kenn Dahl** has been writing about technology and privacy for more than a decade.

Published March 11, 2024 | Updated March 13, 2024

Kenn Dahl says he has always been a careful driver. The owner of a 2017 Chevrolet Malibu, he says he's always driven responsibly. He's



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- 🕒 'Privacy Nightmare on Wheels': Every Car Brand Reviewed By Mozilla — Including Ford, Volkswagen and Toyota — Flunks Privacy

April 6, 2023



US proposes draft data privacy legislation

News

Apr 08, 2024 • 4 mins

Data Privacy | Regulation

The draft legislation represents a concerted effort to establish a unified national standard for data privacy, addressing the fragmented regulatory framework created by a patchwork of state laws.



REUTERS

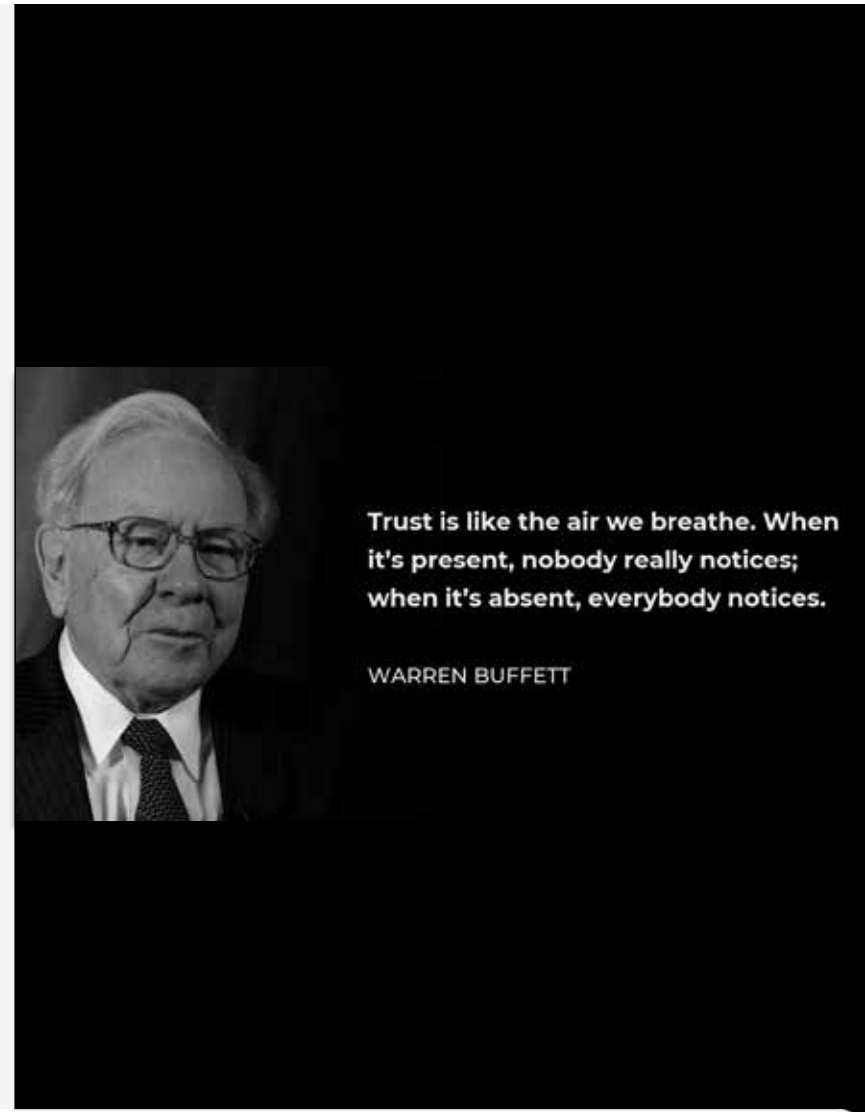
World | Business | Markets | Sustainability | More

Technology

Tesla workers shared sensitive images recorded by customer cars

By Steve Stecklow, Wayne Cunningham and Hyunjoon Ahn

April 6, 2023 10:47 PM EDT | Updated a year ago



TRUST IS A SYSTEMIC ISSUE, WHICH CALLS FOR A SYSTEMIC APPROACH



Please,
Don't Read,
Don't even try to **Understand,**
Just **Mindlessly Consent,**
And **Forget** about it,
Trust us...

- By reading this slide, you signify that you have read and accept this [Terms and Conditions](#) and [Privacy Policy](#).*

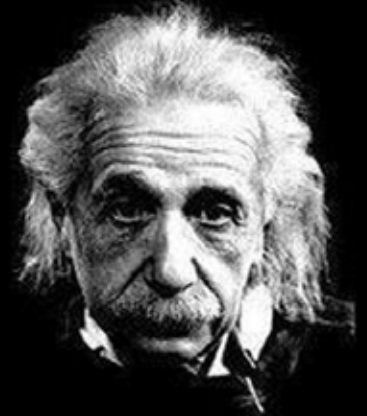
Trust is the easiest thing in the world to lose, and the hardest thing in the world to get back.

— R. M. Williams —



- **Trust and Privacy** are now recognized as Systemic challenges.
- **Global Legislation** enacted to bridge the “Trust Gap” between **OEMs** and their **customers**.
- **US Federal Privacy Law** on the horizon.
- **Personal Data Residency** is emerging as a **geopolitical** concern.
- For OEMs, **Privacy** represents **Cost, Liability,** and **Business Risk** for connected car revenues.

“WE CANNOT
SOLVE OUR
PROBLEMS
WITH THE SAME
THINKING WE
USED WHEN WE
CREATED THEM”





- **Connected car services require more (personal) data than the car can provide**
 - *Where is the car going? For what purpose?*
 - *Who is in the car?*
 - *How can we use biometric data to deliver better experiences (ie. keyless)*
 - *How can we access medical data to provide safer post-crash care experiences?*
- Collecting **personal data from multiple people**: car owner, drivers and passengers
- **Legal paradox**: Individuals buy and own cars, but the OEMs still “own” and “monetize” the data generated by the cars

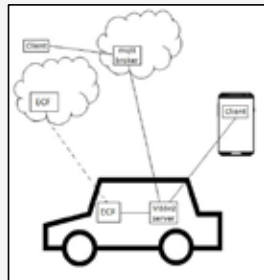


DATA CHALLENGES: IT'S MORE THAN NUTS AND BOLTS

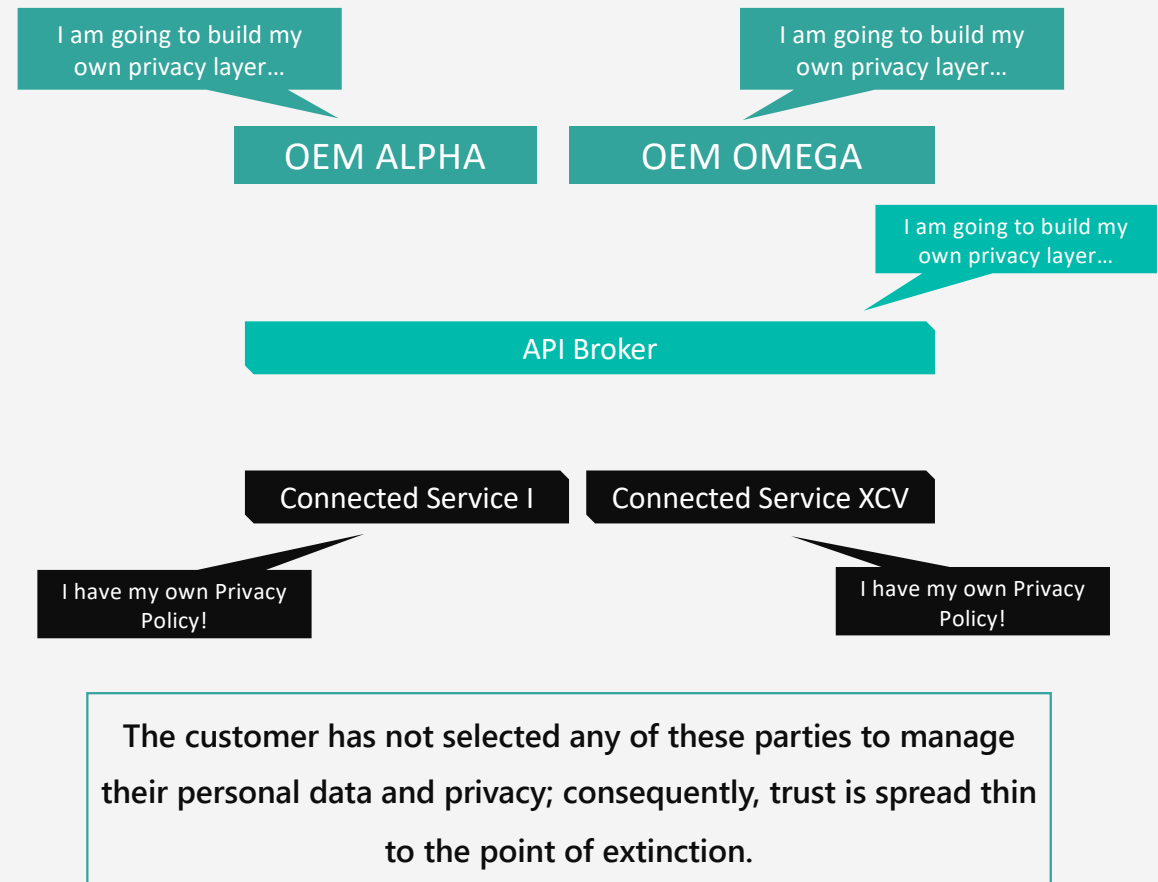


“Handling of consent involves vehicle and cloud architectural subsystems that is out of scope in VISSv2. However, a VISSv2 vehicle server has a capability to enforce consent results, i. e. to allow or block access to requested data. This can be leveraged in a model where the server receives consent results from an ECF and uses that information to either grant client requests, or not, for data that is consent protected. How the ECF obtains the consent status is out-of-scope in this specification.”

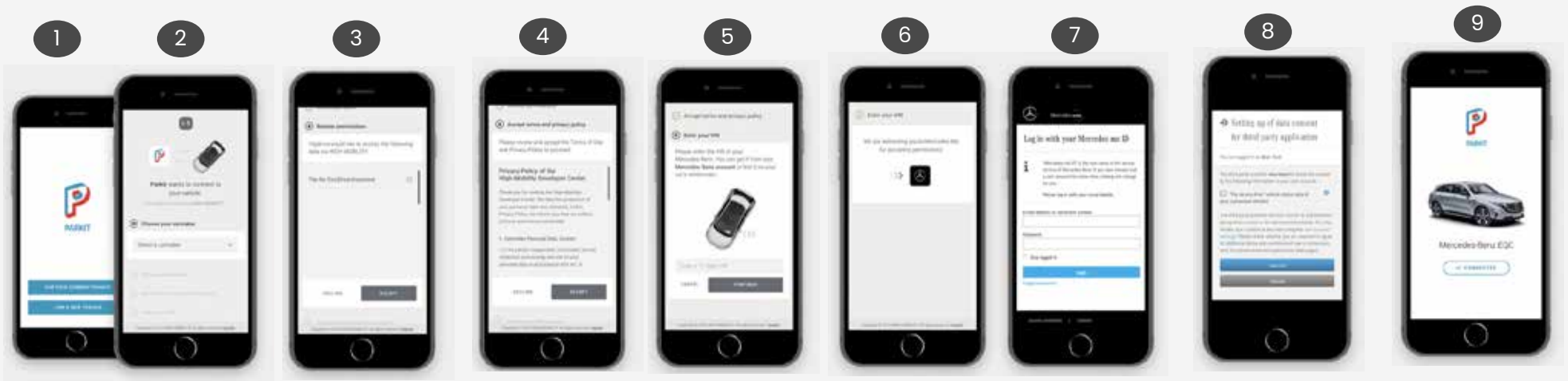
“ECF (External Consent Framework). An agent that is responsible for inquiring a data owner about consent.”



VISS v2

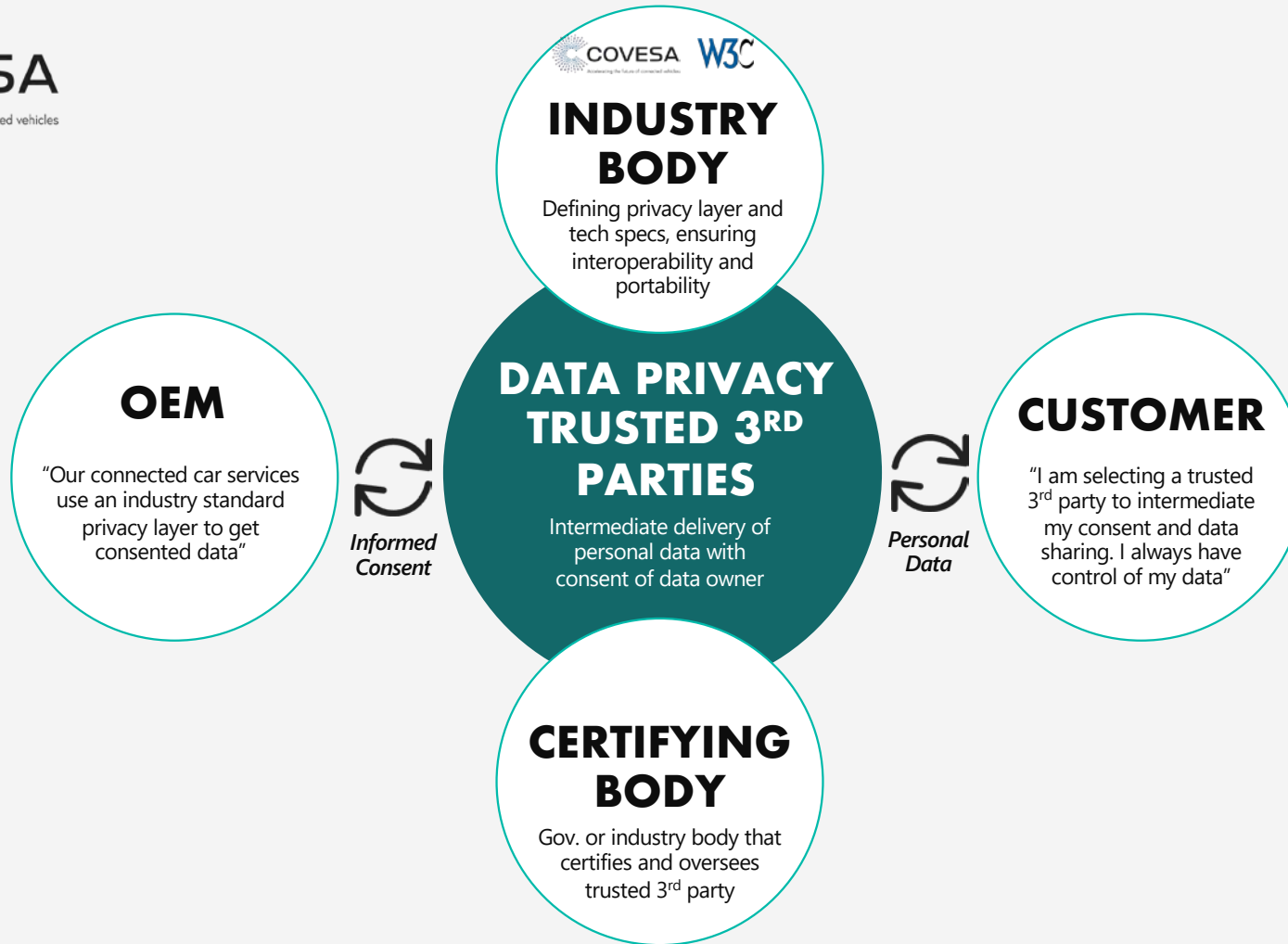


NEED TO SHIFT FROM BUSINESS-CENTRIC TO CUSTOMER-CENTRIC TRUST



Extract from a high-mobility COVESA presentation, the consent flow to link a parking app to a Mercedes-Benz Id

NEED TO SHIFT FROM BUSINESS-CENTRIC TO CUSTOMER-CENTRIC TRUST



A SYSTEMIC OPEN APPROACH TO BRIDGING THE TRUST GAP



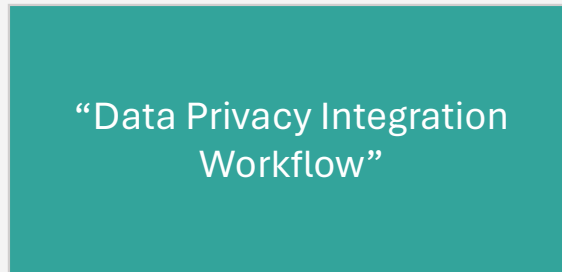
My <Trusted 3rd Party> Verified Identity

- ✓ All my consents
- ✓ All my data
- ✓ Vetted



Unconsented Raw Data

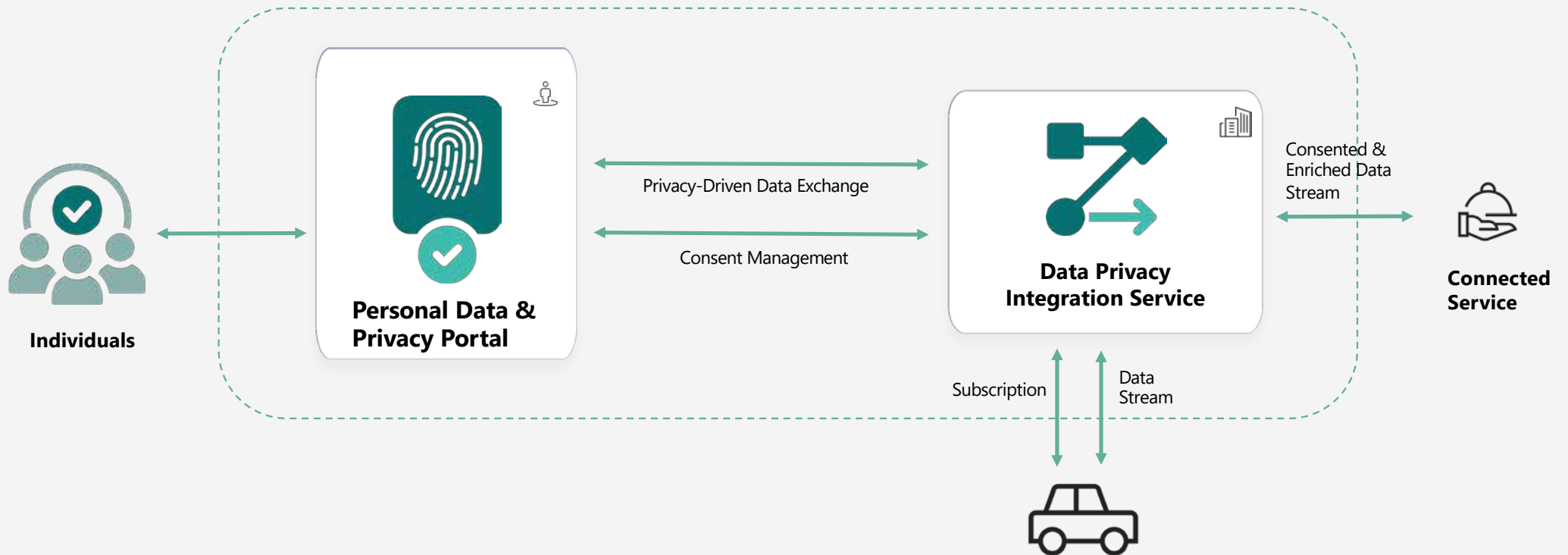
- Non consented
- Non compliant
- Unverified, uncertain accuracy
- Incomplete



Consented Enriched Data

- ✓ Informed consent backed
- ✓ Privacy compliant on mutual terms
- ✓ Always Accurate
- ✓ Enriched
- ✓ Real-time
- ✓ Cloud based service

TRUSTED 3rd PARTY AS SELECTED BY THE CUSTOMER



A CUSTOMER-CENTRIC APPROACH

1

Authentication

Alice authenticates herself with her car



2

Privacy Settings

Alice's car shows her a list of trusted 3rd party privacy providers to select in her privacy settings. Every passenger gets to choose their preference for their privacy.



3

Consent

Alice sees a list of connected services that she has consented and subscribed to. She can change her privacy and consent preferences and consent at any time.



4

Clean Telemetry

Once Alice provides informed consent, the trusted 3rd party enriches and initiates a privacy clearance for the telemetry data feeds, which are delivered to the service provider.

Alice feels safe, respected, in control, and trusts her car's privacy.

Our goal is bigger than us, we aim to enable a new set of actors to appear

To ensure the integrity of personal data management, it's essential to have a framework of independent oversight, akin to the principles in Common Criteria or EMVco, which provides a structured approach to evaluating the security and trustworthiness of the 3rd parties.

✓ **Identity Assurance**

✓ **Private Data Data Model**

✓ **SSO for streamlined sign-up and authentication**

✓ **Standardize Consent**



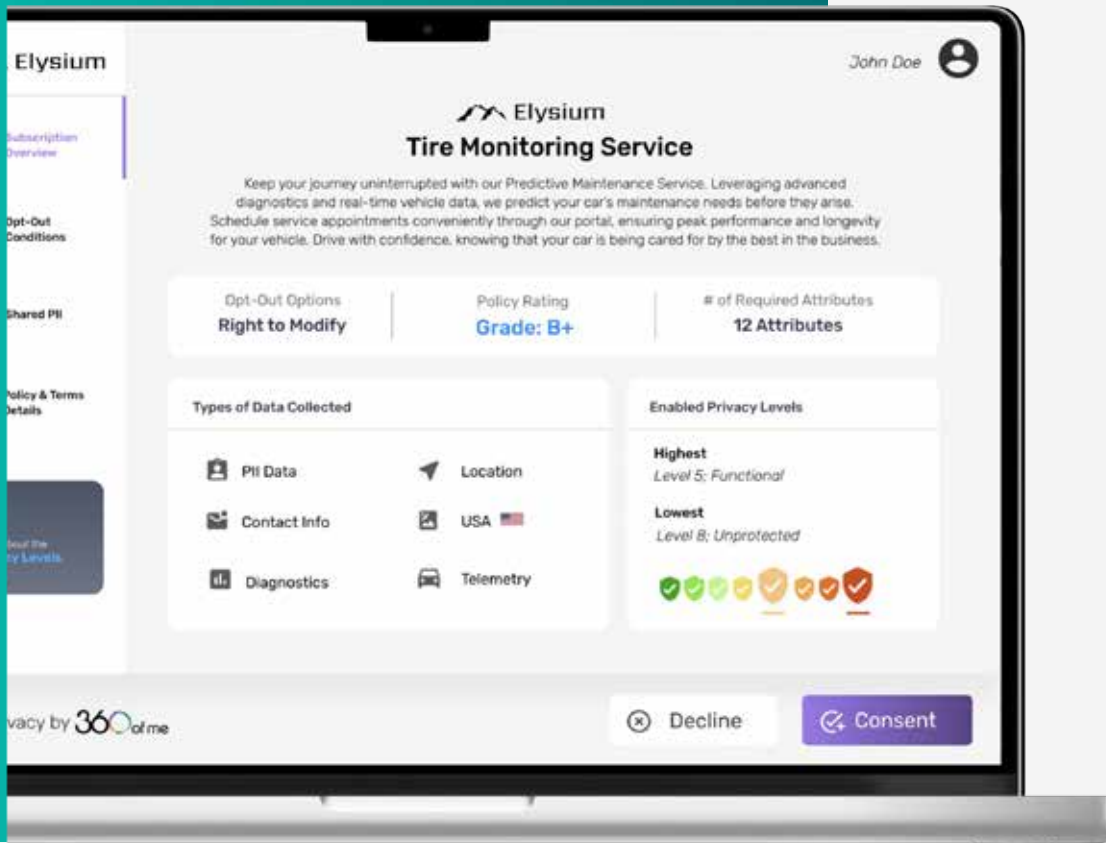
<https://github.com/w3c-cg/autoprivacy>

<https://wiki.covesa.global/display/WIK4/Privacy+and+Identity>

✓ **Privacy Levels for Fine Grained Pseudonymisation**

✓ **Data Privacy Integration**

THE SOLUTION IS POSSIBLE: 360OFME LEADING BY EXAMPLE



360OFME'S CONSENT POP-UP



Privacy Levels

Fine-grained pseudonymisation

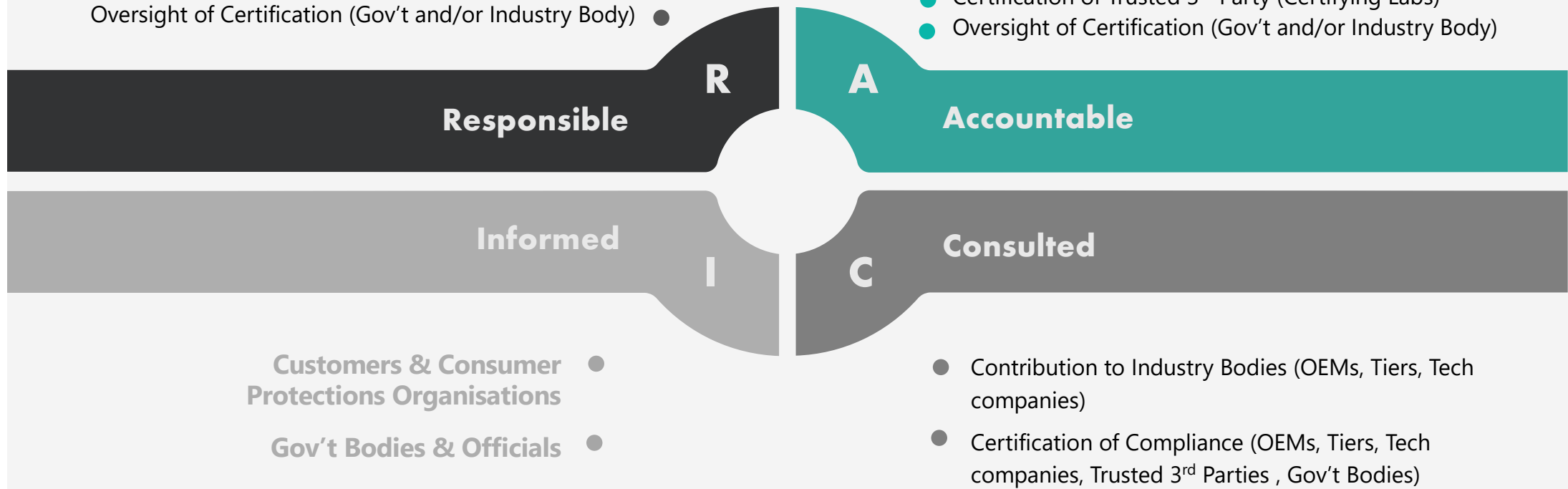


Policy Grading

Privacy policy analysis and grading

- Data Delivery per Consent (Trusted 3rd Party)
- Standard Specifications (Industry Body)
- Oversight of Certification (Gov't and/or Industry Body)

- Personal Data Wallet Management (Trusted 3rd Party)
- Registering Consent (Trusted 3rd Party)
- Standard Specifications (Industry Body)
- Certification of Trusted 3rd Party (Certifying Labs)
- Oversight of Certification (Gov't and/or Industry Body)



ROLES & RESPONSIBILITIES: AN ECOSYSTEM TEAMWORK

Defining Privacy Levels

Defining consent & privacy data model

Standard API for privacy enforcement on data operation by Trusted 3rd Party (VISS)

Join us in the W3C Automotive Privacy Principles group

Defining roles & mission of Trusted 3rd Party


Defining Privacy Policy grading principles & grades






Let's connect and team-up to bridge the Trust Gap!

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